

| Ref | MAJOR FINAL OUTPUT | Target/s | Primary Responsible | | Time Frame | | Budget | |
|-------------------------|--|--|---------------------|--|-----------------|---------------------|-----------|-----|
| 2.1.1.2.06 WSP | Provide materials for excellent workmanship in all plumbing installation and repairs | Repair and maintenance materials are 100% available | PED-ECS | BVR | Within the year | January to December | - | NSP |
| 2.1.1.2.07 DRMP, WSP | Provide list of water meters for relocation to the standard location as stipulated in the URR (Section 21) | List of water meters for relocation are 100% provided/reported as prescribed in the URR (Section 21) | ACD-CS | DAD, JDT | Monthly | January to December | - | NSP |
| 2.1.1.2.08 DRMP, WSP | Relocate all water meters and service lines to the standard locations as stipulated in the UR&R Section 21 | All water meters are installed in accordance with the UR&R Section 21 | PED-ECS | BVR, GSF, RAN, DTC, JMM, RMA, PBD, RCM, RLNG, ABP, AJAD, JGR | Monthly | January to December | - | NSP |
| 2.1.1.2.09 WSP | Conduct investigation with legal procedures on the reported illegal connections | All reported illegal connections are investigated in accordance to legal procedures | PED-ECS | BVR, GSF, RAN, DTC, JMM, RMA, PBD, RCM, RLNG, ABP, AJAD | Monthly | As necessary | - | NSP |
| 2.1.1.2.10 WSP | Conduct investigation on high/low consumption | Conducted investigation on high/low consumption | PED-ECS ACD-CS | BVR, JAP, DAD | Monthly | January to December | - | NSP |
| 2.1.1.2.11 WSP | Re-categorize service connection to its appropriate classification | Service connections re-categorized to its appropriate classification | ACD-CS | DED, DAD, JDT | Monthly | January to December | - | NSP |
| 2.1.1.2.12 WSP | Investigate disconnected/dormant accounts as to their present source of water | Investigated disconnected/dormant accounts at least twenty (20) per month | ACD-CS | DED, DAD, HVF, FBP | Monthly | January to December | - | NSP |
| 2.1.1.2.13 WSP | Regularly monitor the different zones for leakages and illegal connections | 100% leakages and illegal connections are monitored and reported upon detection | ACD-CS | DED, DAD, BBP, CAC, FBP, HVF, VMT | Monthly | January to December | - | NSP |
| 2.1.1.2.14 WSP | Coordinate with barangay officials on reported illegal connections | Illegal connections are 100% coordinated with barangay officials | ACD-CS PED-ECS | DED, DAD, JDT, BVR | Monthly | As necessary | 45,990.00 | NSP |
| 2.1.1.2.15 WSP | Prepare SR's on all reported leakages and other complaints | SRs are 100% forwarded to ECS daily | ACD-CS | DED, DAD, FBV, JDT, FBP | Monthly | January to December | - | NSP |
| 2.1.1.2.16 WSP | Monitor, account and record all water withdrawals from the fire hydrants and blow-offs to accurately compute the NRW | Water withdrawals are 100% accounted for all internal and external requests | PED-ECS | JCT, BVR, GSF, NRDT | Monthly | As necessary | - | NSP |
| 2.1.1.3 | <i>Monitor the effectiveness and efficiency of water meters and appurtenances installed</i> | | | | | | | |
| 2.1.1.3.01 WSP | Schedule change water meters beyond 5 years or with 2,500 cu. meters reading and above | Scheduled at least ten (10) WMs for CWM monthly | ACD-CS | DED, DAD, JDT | Monthly | January to December | - | NSP |

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| 2.1.1.3.02 WSP | Schedule removal/pull-out water meters after two (2) months of discontinued water service (DWS) | Scheduled at least fifteen (15) WMs with two (2) months discontinued WS monthly | ACD-CS | DED, DAD, JD, VMT, CAC, BBP | Monthly | January to December | - | NSP |
| 2.1.1.3.03 WSP | Schedule Change Water Meter (CWM) due to the following reasons; • WM is not moving • Consumption for two consecutive months is lower than its monthly average consumption • With erratic reading/consumption | Scheduled 100% change water meter upon reported | ACD-CS | DED, DAD, JD, CAC, BBP | Monthly | January to December | 459,000.00 | NSP |
| 2.1.1.3.04 WSP | Posting of accomplished SR done by maintenance men and report to CS Personnel for feed backing to customers | 100% accomplished SR are posted and reported to CS Personnel within the day | ACD-CS PED-ECS | DED, DAD, JD, FBV, RLR | Monthly | January to December | - | NSP |
| 2.1.2 | To ensure water quality and safety | | | | | | | |
| 2.1.2.1 | <i>Monitor and ensure that the water provided to customers are safe and free from harmful elements</i> | | | | | | | |
| 2.1.2.1.01 WSP | Ensures availability of spare re-agents for water quality monitoring | At least one (1) pack of spare re-agents for water quality monitoring is available | PED-PWQS | JCT, RADS, NRDT, OIM | Monthly | January to December | 225,000.00 | NSP |
| 2.1.2.1.02 WSP | Conducts chlorine residual test daily randomly collected six samples in Midsayap and six samples in Libungan | At least 12 samples are taken, tested, monitored and recorded per day | PED-PWQS | RADS, NRDT, OIM | Monthly | January to December | - | NSP |
| 2.1.2.1.03 WSP | Collects water samples randomly collected at Midsayap and Libungan and submit to accredited Laboratory for Bacteriological testing (5 samples in Midsayap and 5 samples in Libungan) | At least ten (10) water samples are collected and tested for the month | PED-PWQS | RADS, NRDT | Monthly | January to December | 72,000.00 | NSP |
| 2.1.2.1.04 WSP | Collects water samples for every water source and submit to accredited Laboratory for Physical Chemical Examination | At least ten (10 = 9 PSs and 1 BWS) water samples are collected and tested annually | PED-PWQS | RADS, NRDT | Twice a year | January to December | 270,000.00 | NSP |
| 2.1.2.1.05 WSP | Provide Laboratory Equipment at Villarica | Laboratory equipments are 100% provided | PED-PWQS PED-ECS GMO-GSO | BVR, NRDT, JGR | Within the year | February to April | 197,000.00 | NSP |
| 2.1.2.1.06 WSP | Submit water samples for testing/analysis to Davao City (including attendance to other office errands) | At least once a month attendance to Davao City office errands | PED-PWQS PED-ECS | RADS, GSF, JFT, JGSA, OIM, PBD, RMA | Monthly | January to December | 179,200.00 | NSP |
| 2.1.2.1.07 WSP | Conducts flushing at blow-off every water interruption | Conducted flushing every after scheduled water interruption | PED-ECS | BVR, GSF, RAN, DTC, JMM, RMA, PBD, RCM, RLNG, ABP, AJAD | Monthly | As necessary | - | NSP |

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| 2.1.2.1.08 WSP | Regularly collects water sample at BWS and get production reading | Collect water sample and production reading daily | PED-PWQS | RADS, JFT, JGSA, OIM, NRDT | Monthly | January to December | - | NSP |
| 2.1.2.1.09 WSP | Ensure availability of HTH chlorine granules | At least four (4) container of spare HTH chlorine granule for water treatment is available | PED-PWQS | JCT, RADS, JFT, JGSA, NRDT, OIM | Monthly | January to December | 318,500.00 | NSP |
| 2.1.2.1.10 WSP | Ensure availability of metering pump and accessories | At least one (1) unit of spare chlorinator/ metering pump for water treatment is available | PED-PWQS | JCT, RADS, NRDT, OIM | Within the year | January to December | 305,000.00 | NSP |
| 2.1.2.1.11 WSP | Provide PPE's for Pump Operators | Pump operators are 100% provided with protective equipments | PED-PWQS | JCT, NRDT | Within the year | February to March | 103,400.00 | NSP |