

**FORM A
PERFORMANCE TARGETS***

**Note: Same form to be used for submitting 2014 Accomplishments*

LWD NAME: METRO MIDSAYAP WATER DISTRICT

MFOs AND PERFORMANCE INDICATORS (1)	FY 2013 ACTUAL ACCOMPLISHMENT (2)	FY 2014 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2014 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
A. Water Facility Service Management						
2014 Budget:						
PI 1 (Quantity) <i>Access to potable water</i>	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	25%	25%	Production and Engineering Section (PES)	25%	
PI 2 (Quality) <i>Reliability of service</i>	Percentage of household connections receiving 24/7 supply of water	88.19%	90%	PES	93%	
PI 3 (Timeliness) <i>Adequacy</i>	Source capacity of LWD to meet demands for 24/7 supply of water	102 lpcd	110 lpcd	PES	117 lpcd	
B. Water Distribution Service Management						
2014 Budget:						
PI 1 (Quantity) <i>NRW</i>	Percentage of unbilled water to water production	25%	25%	PES	26%	
PI 2 (Quality) <i>Potability</i>	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	Average \geq 0.3ppm C12 residual	0.3ppm C12 residual	PES	0.35ppm	
PI 3 (Timeliness) <i>Adequacy / Reliability of Service</i>	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	3 hours	3 hours	PES	3 hours	
C. Support to Operation (STO)						
2014 Budget:						
PI 1	Staff Productivity Index The Staff Productivity Index of one (1) position for every one hundred (100) service	157 : 1	120 : 1	Administrative, Finance and Commercial Section (ACFS)	158 : 1	

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MFOs AND PERFORMANCE INDICATORS (1)		FY 2013 ACTUAL ACCOMPLISHMENT (2)	FY 2014 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2014 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
	connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in a LWD						
PI 2 <i>Affordability</i>	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1 st cu.m. must not exceed 5% of the average income of LIG	3.90%	4%	AFCS	2.07%		
PI 3	Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	90%	95%	PES	97%		
D. General Administration and Support Services (GASS)							
2014 Budget:							
PI 1	Financial viability & sustainability of LWD operations a. Collection Ratio b. Operating Income Ratio c. Current Ratio	90.65% 4.06% 4.72 : 1	91% 4% 1.5 : 1	AFCS AFCS AFCS	91% Loss 1.17 : 1		<ul style="list-style-type: none"> The loss is due to the transition of the District's own produce to Bulk Water Supply (BWS) as its primary source of water. There were also extensive repairs of existing pipes encountered to augment the water current receive from the BWS. The District 1 of North Cotabato (wherein Midsayap and Libungan is included) experienced a total blackout (upto 18 hours of brownout per
PI 2 – a	Compliance with COA reporting requirements in accordance with content and period of submission a. Balance Sheet b. Statement of Income & Expenses c. Statement of Cash Flows d. Statement of Government Equity e. Notes to FS f. Report on Ageing of Cash Advance	February 2, 2014 February 2, 2014 February 2, 2014 February 2, 2014 February 2, 2014 November 29, 2013	February 13, 2015 February 13, 2015 February 13, 2015 February 13, 2015 February 13, 2015 November 29, 2014	AFCS AFCS AFCS AFCS AFCS	February 12, 2015 February 12, 2015 February 12, 2015 February 12, 2015 February 12, 2015 November 17, 2014		

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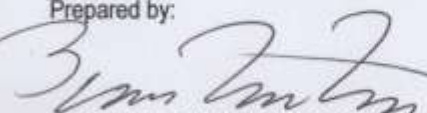
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MFOs AND PERFORMANCE INDICATORS (1)		FY 2013 ACTUAL ACCOMPLISHMENT (2)	FY 2014 TARGET (3)	RESPONSIBLE OFFICE/UNIT (4)	FY 2014 ACTUAL ACCOMPLISHMENT (5)	ACCOMPLISHMENT RATE (6)	REMARKS (7)
PI 2 - b	Compliance with LWUA reporting requirements in accordance to content and period of submission						day) for the 2 nd and 3 rd quarter of 2014 that adds-up to the District's loss. <ul style="list-style-type: none"> • The water rate increase for 2014 was suspended by LWUA. • LWUA loan and grant intended for rehabilitation of old pipelines (to minimize the Non Revenue Water) was only approved on the 4th Quarter of 2014 and for release on the 1st Quarter of 2015.
	a. Monthly Data Sheet	February 11, 2014	February 13, 2015	AFCS	February 12, 2015		
	b. Balance Sheet	February 11, 2014	February 13, 2015	AFCS	February 12, 2015		
	c. Income Statement	February 11, 2014	February 13, 2015	AFCS	February 12, 2015		
	d. Cash Flow Statement	February 11, 2014	February 13, 2015	AFCS	February 12, 2015		
	e. Microbiological, Physical, Chemical, Chlorine Residual Report	February 11, 2014	February 13, 2015	PES	February 12, 2015		
	f. Approved WD Budget with Annual Procurement Plan	February 11, 2014	February 13, 2015	AFCS	February 12, 2015		
g. Annual Report	February 11, 2014	February 13, 2015	AFCS	February 12, 2015			


Legend: Production and Engineering Section (PES)
Administrative, Finance and Commercial Section (AFCS)

Prepared by:


BON CARLO M. MELOCOTON, CPA
SAP - A / Budget Officer Designate

FEB 12 2015
(date signed)

Recommending Approval:

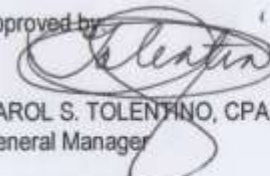

ENGR. JOEY C. TONZO, MMPA
Production & Engineering Division Manager (OIC)

FEB 12 2015
(date signed)


DERNA E. DUMASIS, MMPA
Administrative & Commercial Division Manager (OIC)

FEB 12 2015
(date signed)

Approved by:


CAROL S. TOLENTINO, CPA, MMPA
General Manager

FEB 12 2015
(date signed)

FORM A-1
DETAILS OF DELIVERY UNIT/OFFICE PERFORMANCE INDICATORS AND TARGETS*
**Note – Same form to be used for submitting 2014 Accomplishments*

LWD NAME: METRO MIDSAYAP WATER DISTRICT

Major Final Outputs/ Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2014 TARGET for PI 1 (3)	FY 2014 ACCOMPLISHMENT for PI 1 (4)	Performance Indicator 2 (5)	FY 2014 TARGET for PI 2 (6)	FY 2014 ACCOMPLISHMENT for PI 2 (7)	Performance Indicator 3 (8)	FY 2014 TARGET for PI 3 (9)	FY 2014 ACCOMPLISHMENT for PI 3 (10)	Remarks (11)
A. Water Facility Service Management										
Production and Engineering Section	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD	25%	25%	Percentage of household connections receiving 24/7 supply of water	90%	93%	Source capacity of LWD to meet demands for 24/7 supply of water	110 lpcd	117 lpcd	
B. Water Distribution Service Management										
Production and Engineering Section	Percentage of unbilled water to water production	25%	26%	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31	0.3ppm C12 residual	0.35ppm	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC	3 hours	3 hours	
C. Support to Operation (STO)										
Administrative, Finance and Commercial Section	Staff Productivity Index The Staff	120 : 1	158 : 1	Reasonableness/Affordability of water rates to consumers with access	4%	2.07%				

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Major Final Outputs/ Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2014 TARGET for PI 1 (3)	FY 2014 ACCOMPLISHMENT for PI 1 (4)	Performance Indicator 2 (5)	FY 2014 TARGET for PI 2 (6)	FY 2014 ACCOMPLISHMENT for PI 2 (7)	Performance Indicator 3 (8)	FY 2014 TARGET for PI 3 (9)	FY 2014 ACCOMPLISHMENT for PI 3 (10)	Remarks (11)
	Productivity Index of one (1) position for every one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in a LWD			connections. Water rate for the 1 st cu.m. must not exceed 5% of the average income of LIG						
Production and Engineering Section							Customer Satisfaction Percentage of Customer Complaints acted upon against received complaints	95%	97%	
D. General Administration and Support Services (GASS)										
Administrative, Finance and Commercial Section	Financial viability & sustainability of LWD operations a. Collection Ratio b. Operating Income Ratio c. Current Ratio	91% 4% 1.5 : 1	91% Loss*** 1.17 : 1	Compliance with COA reporting requirements in accordance with content and period of submission a. Balance Sheet b. Statement of Income & Expenses c. Statement of Cash Flows d. Statement of Government	02.13.15 02.13.15 02.13.15 02.13.15	02.12.15 02.12.15 02.12.15 02.12.15	Compliance with LWUA reporting requirements in accordance to content and period of submission a. Monthly Data Sheet b. Balance Sheet c. Income Statement d. Cash Flow Statement e. Approved WD Budget with	02.13.15 02.13.15 02.13.15 02.13.15	02.12.15 02.12.15 02.12.15 02.12.15	

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Major Final Outputs/ Responsible Bureaus (1)	Performance Indicator 1 (2)	FY 2014 TARGET for PI 1 (3)	FY 2014 ACCOMPLISHMENT for PI 1 (4)	Performance Indicator 2 (5)	FY 2014 TARGET for PI 2 (6)	FY 2014 ACCOMPLISHMENT for PI 2 (7)	Performance Indicator 3 (8)	FY 2014 TARGET for PI 3 (9)	FY 2014 ACCOMPLISHMENT for PI 3 (10)	Remarks (11)
				e. Equity f. Notes to FS Report on Ageing of Cash Advance	02.13.15 11.29.14	02.12.15 11.17.14	Annual Procurement Plan f. Annual Report	02.13.15 02.13.15	02.12.15 02.12.15	
Production and Engineering Section							g. Microbiological, Physical, Chemical, Chlorine Residual Report	02.13.15	02.12.15	

Legend: Production and Engineering Section (PES)

Administrative, Finance and Commercial Section (AFCS)


***Loss – The District's Loss is due to the following reasons:


- The loss is due to the transition of the District's own produce to Bulk Water Supply (BWS) as its primary source of water.
- There were also extensive repairs of existing pipes encountered to augment the water current receive from the BWS.
- The District 1 of North Cotabato (wherein Midsayap and Libungan is included) experienced a total blackout (upto 18 hours of brownout per day) for the 2nd and 3rd quarter of 2014 that adds-up to the District's loss.
- The water rate increase for 2014 was suspended by LWUA.
- LWUA loan and grant intended for rehabilitation of old pipelines (to minimize the Non Revenue Water) was only approved on the 4th Quarter of 2014 and for release on the 1st Quarter of 2015.

Prepared by:



BON CARLO M. MELOCOTON, CPA
 SAP – A / Budget Officer Designate
FEB 12 2015
 (date signed)

Recommending Approval:


ENGR. JOEY C. TONZO, MMPA
 Production & Engineering Division Manager (OIC)
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 Administrative & Commercial Division Manager (OIC)
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 General Manager
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